

Violence And Aggression

Readyfix Ltd recognises the difficulties in managing violence and aggression at work and aims to put in place steps to identify and minimise risks to support employees and monitor incidents to help address any potential problems.

The Health and Safety Executive's definition of work-related violence is any incident in which a person is abused, threatened or assaulted in circumstances relating to their work. Employees whose job requires them to deal with the public can be at risk from violence.

Associated Hazards:

- Physical attacks
- Verbal abuse
- Low morale
- Depression
- Stress.

Employees will:

- Attend appropriate training sessions if they are deemed to be at risk at work from violence or aggression.
- Report any incidents of violent or threatening behaviour to the employer.
- After any violent incident, employees are advised to complete an incident report form regarding the event. This form outlines who has been involved along with details of the situation that lead to the incident occurring.
- Co-operate with management arrangements for dealing with violence and aggression at work.

Signed



Date 31.3.26

Greig Burwood

Managing Director

READYFIX LTD Croft Street, Preston, Lancashire PR1 8XD
Tel 01772 250060 Email sales@readyfixuk.co.uk Visit readyfixuk.co.uk WhatsApp +44 1772 250060

