

Data Protection Statement

Readyfix Ltd is committed to data protection and data privacy. We have undertaken a GDPR readiness programme to review our entire company, the way we handle data and the way in which we use it to provide our services.

Our GDPR readiness programme looks at the following areas:

- **Staff training and awareness** – how GDPR, the Data Protection Bill and the ePrivacy Regulation will impact clients, employees and the supply chain
- **Supplier management** – ensuring all appropriate security, organisational controls and governance processes meet the demands of our clients and of Citation as it continues to grow
- **Development** – ensuring we maintain our commitment to best practice and developing systems which meet recognised security standards and making sure we meet our commitment to privacy by design
- **Individuals rights** – refining our approach to handling requests for data, or the handling of data, to meet the new demands of GDPR (including the right of subject access, cease processing requests and erasure of personal data)
- **Data mapping** – a full review of all processes and systems to truly understand the customer experience, the data we hold and the way in which it is used
- **Data retention** – confirming data retention periods meet contractual, legal and organisations requirements.
- **Privacy notices** – reviewing all notices to inform clients and employees of the way we handle their data
- **HR support** – preparing our HR services to incorporate important aspects of GDPR for our clients.

Readyfix Ltd has a designated Group Data Protection Officer who oversees our information governance practices and coordinates the company's efforts to ensure we continue to manage personal data in the way our clients expect.

At Readyfix Ltd we are fully committed to the principles of data protection and to safeguarding our data and that of our clients – as such we pledge that we shall be fully prepared for GDPR and that we will exceed our clients' expectations before GDPR is enforced.

Signed _____ Date 31.3.26

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